



Collision Position Statement

October, 2025

Use and Definition of New Genuine Parts

New Genuine Ford Parts are defined Ford Motor Company of Australia (Ford) as parts wholesaled in Australia by Ford Australia. They may be branded as Ford, Motorcraft or as Ford Licensed Accessories. Parts not wholesaled in Australia by Ford Australia are not considered as Genuine Ford Parts and are not covered by the [Ford Express Parts and Accessories Warranty](#)

Ford considers that vehicle owners and repairers are best protected by conducting quality repairs using Manufacturer's repair methods and new Genuine Ford parts sourced from an authorised Australian Ford dealer.

Key Considerations

- Ford does not approve, recommend or endorse aftermarket parts, recycled/refurbished parts, "OEM" parts or parts imported to Australia through unauthorised channels
- Manufacturer repair methods highlight specific parts which must be replaced, not repaired – "Single Use Parts" - following a collision event. Ford recommends that these are always be replaced with New Genuine Ford Parts
- New Genuine Ford Parts are certified to return a vehicle to its intended level of aesthetics and performance, including to optimise performance in any subsequent collision event
- Use of other parts may result in a vehicle not performing as intended in a future collision, leading to the potential for greater injury and incurring liability issues for the repairer
- For these reasons, Ford only endorses new Genuine Ford Parts, sourced from an authorised Australian Ford dealer

Ford has validated Genuine Ford Parts through extensive testing by Ford Motor Company engineers to return Australian market vehicles to the intended level of form, function, performance and safety.

Ford Motor Company authorises reproduction in connection with the service or repair of Ford vehicles.